



**TEAMHOUSE**

**COMPANY  
PROFILE**

GROWING OUR BUSINESS AS WE HELP YOU GROW YOURS

## GENERAL BUSINESS INFORMATION

**Company Name** : Teamhouse (Pvt) Ltd  
**Tel Number** : +263 8644 298 527  
**Cell Numbers** : +263 775 057 383 | +263 719 157 383  
**Email Address** : sales@teamhouse.co.zw | imports@teamhouse.co.zw  
**Company Address** : 14 Austin Road Workington Harare

## WHO WE ARE ? NATURE OF BUSINESS

Teamhouse (Pvt) Ltd was incorporated in 2017 as a private company. We specialise in customs clearing, warehousing, tax procedures, company registrations, vehicle registration and ocean and air freight resembling a higher degree of expertise in the handling of cargo for both imports and exports.

## VISION

To be known as the premier and life long provider of quality services.

## MISSION

Dedicated to exceed, our clients expectations through meeting their requirements as well as providing a personalized customer service to suit our clients' needs. With us there is no substitute for quality and excellence.

## COMPANY CORE VALUES

- Transparency** We will strive for effective communication along the whole value chain, customers, team members, suppliers and the community.
- Honesty** We will work in an environment of mutual trust and respect. We will be caring and responsive to requests while being honest and timely, avoiding false expectations.
- Integrity** We accept responsibility, accountability and authority to overcome obstacles and reach beyond the best. We will contribute to the solution.
- Professionalism** We will listen to our customer and team members. We will ask question (not assume) seeking to understand specific needs, desires and expectations. We will seek to understand before we seek to be understood for quality execution.
- Passion** We will seek to continually improve our skills and the quality of our services in the eyes of our customers.





## PRINCIPAL ACTIVITIES OF THE COMPANY

**Road freight-** we have offices in Harare, Harare airport, Mutare and Beitbridge so as to cater for clients who use road network to clear their goods and we also provide a first class service for our air network users.

**R.I.B's-** We have a national R.I.B bond to facilitate clearance of our clients' goods to inland ports and various bonded warehouses without payment of duty.

**R.I.T's-** We have R.I.T bonds to cater for our transit clients to move hassle free from one border post to another without being made to lodge monetary deposits with ZIMRA.

**Bonded Warehousing-** We have links with various bonded warehouse operators so to enable our clients to store their goods without payment of duty for up to 2 years and only pay when they have secured the required necessary duties or when they have secured potential clients.

**Consultancy-** We offer our clients advise on cost cutting measures, avoidance of unnecessary fines and clarification on customs and tax issues which they do not understand. We also give advise on the applicable rebates to specific industries so that clients will enjoy the benefit of applicable rebates and obtaining trade agreements.

## RATES

We offer highly competitive rates which are in line with our association the Indigenous Shipping Freight Agents Association of Zimbabwe (ISFAAZ) and our rates are negotiable and a payment plan can be arranged to suit your budget.

Duty is paid upfront in line with the ZIMRA prepayment system. To avoid and minimize cases of cash embezzlement clients are advised to deposit into Zimra bank accounts and only give us deposit slips to enable transfer of funds to our Zimra controlled prepayment account.

## MAJOR CLIENTS

TOPWHEELS, RELEASY INESTMENTS, DAVECON MOTORS, MILLAN MOTORS, LICHIFI P/L , CLAUDEWEAR P/L , TEEFOX P/L , GRAYSTADS INVESTMENTS , TEE DAWSON, ZIM TEXTILES

## OUR LOCATION

The company currently operates at the following ports of entry though it is still working on a major expansion drive which should see us operating at all the ports of entries in Zimbabwe before end of year 2018. Harare Port, Harare Airport , Mutare, Chirundu and Beitbridge.

## BANKING DETAILS

TEAMHOUSE P/L  
NMB Bank  
Account 280308498





**TEAMHOUSE**

**We Thank You!**

We appreciate and thank you for going through our company profile, let **TEAMHOUSE** know how they can help you.